

Schedule of Approved Tariffs
Valid from 07/2024 for GENORED – GENORED - Revised

Description	Approved Tariff Charges
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GENERAL 1 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.1000
Network Charge N\$/month	320.00
Capacity Charge N\$/summated Ampere/month	28.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

GENERAL 3 PHASE FLAT

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.1000
Network Charge N\$/month	730.00
Capacity Charge N\$/summated Ampere/month	28.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

GENERAL 3 PHASE TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.9100	2.4100	1.9100
Network Charge N\$/month	730.00		
Capacity Charge N\$/summated Ampere/month	28.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

GENERAL DEMAND TOU KVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.5800	2.0800	1.5800
Network Charge N\$/month	1,200.00		
Maximum Demand Charge N\$/kVA/month	186.00		
Network Access Charge N\$/kVA/month	164.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

GENERAL DEMAND TOU KVA MV

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.5800	2.0800	1.5800
Network Charge N\$/month	1,200.00		
Maximum Demand Charge N\$/kVA/month	168.00		
Network Access Charge N\$/kVA/month	148.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

GENERAL PREPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh	3.8400
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

Schedule of Approved Tariffs
Valid from 07/2024 for GENORED – GENORED - Revised

Description	Approved Tariff Charges
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GENERAL SME PREPAID IBT

<i>Inclining Block Energy Tariffs</i>	<i>Block 1: First 200 kWh/month</i>	<i>More kWh/month</i>		
Energy Charge N\$/kWh	3.1600	3.8400		
ECB levy N\$/kWh	0.0212			
NEF levy N\$/kWh	0.0160			

INSTITUTIONAL 1 PHASE

<i>Flat Energy Tariffs</i>	
Energy Charge N\$/kWh	2.7371
Network Charge N\$/month	600.00
Capacity Charge N\$/summated Ampere/month	36.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

INSTITUTIONAL 3 PHASE FLAT

<i>Flat Energy Tariffs</i>	
Energy Charge N\$/kWh	2.7371
Network Charge N\$/month	1,400.00
Capacity Charge N\$/summated Ampere/month	36.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

INSTITUTIONAL 3 PHASE TOU

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Energy Charge - N\$/kWh	3.1400	2.7000	2.2500
Network Charge N\$/month	1,400.00		
Capacity Charge N\$/summated Ampere/month	36.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

INSTITUTIONAL DEMAND TOU KVA

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Energy Charge - N\$/kWh	3.1400	2.7000	2.2500
Network Charge N\$/month	1,950.00		
Maximum Demand Charge N\$/kVA/month	220.00		
Network Access Charge N\$/kVA/month	210.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

INSTITUTIONAL DEMAND TOU KVA MV

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Energy Charge - N\$/kWh	3.1400	2.7000	2.2500
Network Charge N\$/month	1,950.00		
Maximum Demand Charge N\$/kVA/month	209.00		
Network Access Charge N\$/kVA/month	200.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Schedule of Approved Tariffs
Valid from 07/2024 for CENORED – CENORED - Revised

Description	Approved Tariff Charges
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INSTITUTIONAL PREPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh	4.4000
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

NET METERING FLAT

Flat Energy Tariffs	
Energy Charge N\$/kWh	1.2500

NET METERING TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	1.8000	1.3500	0.9000

RESIDENTIAL POSTPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.0600
Network Charge N\$/month	160.00
Capacity Charge N\$/summated Ampere/month	19.80
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

RESIDENTIAL PREPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.5800
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

RMV FARM & PLOT PREPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh	4.8400
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

RMV GENERAL 1 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.1000
Capacity Charge N\$/summated Ampere/month	28.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

RMV GENERAL 3 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.1000
Capacity Charge N\$/summated Ampere/month	28.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

Schedule of Approved Tariffs

Valid from 07/2024 for CENORED – CENORED – Revised

Description	Approved Tariff Charges
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RMV GENERAL 3 PHASE TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.9100	2.4100	1.9100
Capacity Charge N\$/summated Ampere/month	28.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

RMV GENERAL DEMAND KVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.5800	2.0800	1.5800
Maximum Demand Charge N\$/kVA/month	186.00		
Network Access Charge N\$/kVA/month	164.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

RMV GENERAL DEMAND KVA MV

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.5800	2.0800	1.5800
Maximum Demand Charge N\$/kVA/month	168.00		
Network Access Charge N\$/kVA/month	148.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

RMV INSTITUTIONAL 1 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.7371
Capacity Charge N\$/summated Ampere/month	36.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

RMV INSTITUTIONAL 3 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.7371
Capacity Charge N\$/summated Ampere/month	36.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

RMV INSTITUTIONAL 3 PHASE TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	3.1400	2.7000	2.2500
Capacity Charge N\$/summated Ampere/month	36.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

RMV INSTITUTIONAL DEMAND KVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	3.1400	2.7000	2.2500
Maximum Demand Charge N\$/kVA/month	220.00		
Network Access Charge N\$/kVA/month	210.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Schedule of Approved Tariffs
Valid from 07/2024 for CENORED – CENORED - Revised

Description	Approved Tariff Charges
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RMV INSTITUTIONAL DEMAND KVA MV

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	3.1400	2.7000	2.2500
Maximum Demand Charge N\$/kVA/month	209.00		
Network Access Charge N\$/kVA/month	200.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SOCIAL PREPAID IBT =20AMPS

Inclining Block Energy Tariffs	Block 1: First 50 kWh/month	Block 2: Next 150 kWh/month	More kWh/month
Energy Charge N\$/kWh	1.9500	2.2700	2.5800
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SOCIAL PREPAID IBT =40AMPS

Inclining Block Energy Tariffs	Block 1: First 50 kWh/month	Block 2: Next 100 kWh/month	More kWh/month
Energy Charge N\$/kWh	2.0400	2.3100	2.5800
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

XLPU = 1.5MVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.3400	1.7900	1.2400
Network Charge N\$/month	10,250.00		
Maximum Demand Charge N\$/kVA/month	124.00		
Network Access Charge N\$/kVA/month	115.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

XLPU = 5MVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.2300	1.7100	1.1800
Network Charge N\$/month	10,250.00		
Maximum Demand Charge N\$/kVA/month	118.00		
Network Access Charge N\$/kVA/month	110.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Schedule of Approved Tariffs

Valid from 07/2024 for Okahandja Municipality – Okahandja - Revised

Description	Approved Tariff Charges
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GENERAL 1 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	1.7900
Basic Charge N\$ / Month N\$/month	230.00
Capacity Charge N\$/Amp/Month N\$/summated Ampere/month	24.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1100

GENERAL 3 PHASE FLAT

Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	1.7900
Basic Charge N\$ / Month N\$/month	230.00
Capacity Charge N\$/Amp/Month N\$/summated Ampere/month	24.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1100

GENERAL 3 PHASE TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.7800	2.2800	1.7800
Basic Charge N\$ / Month N\$/month	230.00		
Capacity Charge N\$/Amp/Month N\$/summated Ampere/month	24.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1100		

GENERAL DEMAND TOU KVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.4500	1.9500	1.4500
Basic Charge N\$ / Month N\$/month	1,260.00		
Demand N\$/kVA/month	166.00		
N\$/kVA/month	154.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1100		

GENERAL DEMAND TOU KVA MV

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	2.4500	1.9500	1.4500
Basic Charge N\$ / Month N\$/month	1,260.00		
Demand N\$/kVA/month	163.00		
N\$/kVA/month	152.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1100		

Schedule of Approved Tariffs

Valid from 07/2024 for Okahandja Municipality – Okahandja - Revised

Description	Approved Tariff Charges
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GENERAL PREPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	3.3000
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1100

GENERAL SME PREPAID

Inclining Block Energy Tariffs	Block 1: First 200 kWh/month	More kWh/month		
Energy Charge N\$/kWh N\$/kWh	3.1000	3.3000		
ECB levy N\$/kWh	0.0212			
NEF levy N\$/kWh	0.0160			
Local Authority Surcharge N\$/kWh	0.1100			

INSTITUTIONAL 1 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	2.5200
Basic Charge N\$ / Month N\$/month	546.00
Capacity Charge N\$/Amp/Month N\$/summated Ampere/month	33.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1100

INSTITUTIONAL 3 PHASE FLAT

Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	2.5200
Basic Charge N\$ / Month N\$/month	1,320.00
Capacity Charge N\$/Amp/Month N\$/summated Ampere/month	33.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1100

INSTITUTIONAL 3 PHASE TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	3.3700	2.9300	2.4800
Basic Charge N\$ / Month N\$/month	1,320.00		
Capacity Charge N\$/Amp/Month N\$/summated Ampere/month	33.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1100		

Schedule of Approved Tariffs

Valid from 07/2024 for Okahandja Municipality – Okahandja - Revised

Description	Approved Tariff Charges
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INSTITUTIONAL DEMAND TOU KVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	3.0400	2.6000	2.1500
Basic Charge N\$ / Month N\$/month	1,840.00		
Demand N\$/kVA/month	234.00		
N\$/kVA/month	216.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1100		

NET METERING FLAT

Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	1.2600

NET METERING TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge N\$/kWh - N\$/kWh	1.8000	1.3500	0.9000

RESIDENTIAL POSTPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	1.7900
Basic Charge N\$ / Month N\$/month	120.00
Capacity Charge N\$/Amp/Month N\$/summated Ampere/month	21.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1100

RESIDENTIAL PREPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh N\$/kWh	2.8800
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1100

SOCIAL PREPAID IBT =20AMPS

Inclining Block Energy Tariffs	Block 1: First 50 kWh/month	Block 2: Next 150 kWh/month	More kWh/month
Energy Charge N\$/kWh N\$/kWh	1.7400	2.3100	2.8800
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1100		

SOCIAL PREPAID IBT =40AMPS < 300KWH

Inclining Block Energy Tariffs	Block 1: First 50 kWh/month	Block 2: Next 100 kWh/month	More kWh/month
Energy Charge N\$/kWh N\$/kWh	1.9600	2.4200	2.8800
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1100		

Schedule of Approved Tariffs

Valid from 07/2024 for Okahandja Municipality – Okahandja - Revised

Description	Approved Tariff Charges
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XLPU 1 > 1.5MVA

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Energy Charge N\$/kWh - N\$/kWh	2.3400	1.7900	1.2400
Basic Charge N\$ / Month N\$/month	10,250.00		
Demand N\$/kVA/month	124.00		
N\$/kVA/month	115.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1100		

INSTITUTIONAL PREPAID 1 PHASE

<i>Flat Energy Tariffs</i>	
Energy Charge N\$/kWh	4.4000
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1100

Schedule of Approved Tariffs

Valid from 07/2024 for Omaheke RC - OMAHEKE RC & OTJINENE - Revised

Description	Approved Tariff Charges
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GENERAL 1 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh	1.9700
Network and Service Charge N\$/month	350.00
Capacity Charge N\$/summated Ampere/month	24.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1000

GENERAL 3 PHASE FLAT

Flat Energy Tariffs	
Energy Charge N\$/kWh	1.9700
Network and Service Charge N\$/month	800.00
Capacity Charge N\$/summated Ampere/month	24.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1000

GENERAL 3 PHASE TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.6600	2.2200	1.7700
Network and Service Charge N\$/month	800.00		
Capacity Charge N\$/summated Ampere/month	24.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1000		

GENERAL DEMAND TOU KVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.3100	1.8700	1.4200
Network and Service Charge N\$/month	1,240.00		
Maximum Demand Charge N\$/kVA/month	340.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1000		

GENERAL PREPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh	3.6800
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1000

GENERAL SME PREPAID

Inclining Block Energy Tariffs	Block 1: First 200 kWh/month	More kWh/month		
Energy Charge N\$/kWh	2.8800	3.6800		
ECB levy N\$/kWh	0.0212			
NEF levy N\$/kWh	0.0160			
Local Authority Surcharge N\$/kWh	0.1000			

Schedule of Approved Tariffs

Valid from 07/2024 for Omaheke RC - OMAHEKE RC & OTJINENE - Revised

Description	Approved Tariff Charges
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INSTITUTIONAL 1 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.5700
Network and Service Charge N\$/month	620.00
Capacity Charge N\$/summated Ampere/month	30.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1000

INSTITUTIONAL 3 PHASE FLAT

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.5700
Network and Service Charge N\$/month	1,500.00
Capacity Charge N\$/summated Ampere/month	30.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1000

INSTITUTIONAL 3 PHASE TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	3.0000	2.5600	2.1100
Network and Service Charge N\$/month	1,500.00		
Capacity Charge N\$/summated Ampere/month	30.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1000		

INSTITUTIONAL DEMAND TOU KVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	2.8600	2.4200	1.9700
Network and Service Charge N\$/month	2,100.00		
Maximum Demand Charge N\$/kVA/month	464.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		
Local Authority Surcharge N\$/kWh	0.1000		

NET METERING FLAT

Flat Energy Tariffs	
Energy Charge N\$/kWh	1.2600

NET METERING TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Energy Charge - N\$/kWh	1.8000	1.3500	0.9000

RESIDENTIAL POSTPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh	1.7900
Network and Service Charge N\$/month	200.00
Capacity Charge N\$/summated Ampere/month	22.60
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1000

Schedule of Approved Tariffs

Valid from 07/2024 for Omaheke RC - OMAHEKE RC & OTJINENE - Revised

Description	Approved Tariff Charges
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RESIDENTIAL PREPAID

Flat Energy Tariffs	
Energy Charge N\$/kWh	2.4900
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1000

SOCIAL PREPAID IBT =20AMPS

Inclining Block Energy Tariffs	Block 1: First 50 kWh/month	Block 2: Next 150 kWh/month	More kWh/month	
Energy Charge N\$/kWh	1.8600	2.1800	2.4900	
ECB levy N\$/kWh	0.0212			
NEF levy N\$/kWh	0.0160			
Local Authority Surcharge N\$/kWh	0.1000			

SOCIAL PREPAID IBT =40AMPS

Inclining Block Energy Tariffs	Block 1: First 50 kWh/month	Block 2: Next 100 kWh/month	More kWh/month	
Energy Charge N\$/kWh	1.9500	2.2200	2.4900	
ECB levy N\$/kWh	0.0212			
NEF levy N\$/kWh	0.0160			
Local Authority Surcharge N\$/kWh	0.1000			

INSTITUTIONAL PREPAID 1 PHASE

Flat Energy Tariffs	
Energy Charge N\$/kWh	4.4000
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160
Local Authority Surcharge N\$/kWh	0.1000

CENORED, Okahandja, Omaheke RC, Otjinene VC

ELECTRICITY TARIFFS - APPENDIX

Rules and Conditions Applicable to the Tariffs valid from July 2024

The following rules and conditions are part of the approved tariffs of CENORED, Okahandja, Omaheke RC, and Otjinene Village:

1 General Terms:

- 1.1 Customers in settlement areas of the Oshikoto, Kunene, and Otjozondjupa Regions will be charged the same tariffs as the towns' customers.
- 1.2 VAT, at the applicable rate, will be added to all published tariffs as required by law.
- 1.3 LAS, NEF, ECB, and other levies will be charged as gazetted and/or approved by the ECB.
- 1.4 The Licensee may without notice disconnect any supply which has been illegally made or reconnected without authorization.
- 1.5 The Licensee may without notice disconnect any supplies whose metering installation has been tampered with or the seals or locks applied by the Licensee have been removed without authority. The Licensee may apply a "tampering fee" plus disconnection and reconnection fees to such supply points regardless of finding a guilty person to cover immediate expenses. The Licensee may also charge the supply point with additional costs in respect of damages and losses. Only once all required fees and charges and costs have been paid for will a supply be reconnected.
- 1.6 Should a supply point be found to be reconnected without authorization or its metering and sealing having been tampered with within a period of 12 months from the first occurrence for the 3rd time, then the Licensee has the right to permanently disconnect such supply point. Reconnection may only be done at the discretion of the Licensee and after payment of all costs reasonably incurred.
- 1.7 The General connection categories are available to any customer who is not an institutional customer (see later definition of institutional customer).

2 TOU Energy Metering:

- 2.1 The Licensee presently applies time-of-use (TOU) tariffs to all maximum demand metered (LPU) customers and to selected general three-phase customers with tariff breaker rating higher than 100A as well as all SWER re-distributors. TOU energy tariffs may become mandatory for any groups of three-phase business/general customers, not on a prepayment meter. Respective tariffs have been approved by the ECB.
- 2.2 TOU timeslots are as follows (O = off-peak, S = Standard, P = Peak):

Hour	Weekday	Saturday	Sunday
0	O	O	O
1	O	O	O
2	O	O	O
3	O	O	O
4	O	O	O
5	O	O	O
6	S	O	O
7	P	S	O
8	P	S	O
9	P	S	O
10	S	S	O
11	S	S	O
12	S	O	O
13	S	O	O
14	S	O	O
15	S	O	O
16	S	O	O
17	P	O	O
18	P	S	O
19	P	S	O
20	S	S	O
21	S	O	O
22	O	O	O
23	O	O	O

3 Maximum Demand Metered Connections:

- 3.1 The maximum demand charge is unbundled, into demand and access charge; the demand charge will be levied on the actual measured demand for the month. The 70% minimum rule is not applicable anymore. This was effective from 01 July 2023.
- 3.2 Customers are responsible for notifying their required maximum demand to the Licensee. Only demand capacity notified and paid for will be reserved by the Licensee for the customer.
- 3.3 Maximum demand metering applies to single supply connections exceeding 3x100 Ampère tariff circuit breakers at LV or any Medium Voltage (MV) installations. This excludes complex buildings with a pre-payment meter (PPM) system and Ex-NamPower customers classified as three-phase connections with 120A three-phase only. All others exceeding such a rating shall be billed on the applicable maximum demand metered tariff category.
- 3.4 Maximum demand metered customers may not notify an NMD of less than 70kVA.
- 3.5 Maximum demand metered customers taking supply at Medium Voltage (MV, above 1000V ac) and metered at MV qualify for a discounted maximum demand charge rate as per the schedule of approved tariffs.
- 3.6 Maximum demand metered Customers may reduce their notified demand by giving advance notice in writing to the Licensee. If the notice is given between 01 July and 15th January (all inclusive), the revised NMD shall take effect in the next tariff cycle, effective from the next 01 July after the notice was given. If notice is given between the dates of 01 February and 30 June (all inclusive), the revised NMD shall take effect twelve (12) months from the month that notice is given.

- 3.7 If the Customer requires an increase in the NMD, a formal application should be submitted. Notified demand will automatically be adjusted upwards (subject to available installed capacity having been paid for by the customer) if the metered demand exceeds the notified demand.
- 3.8 Applications for increased notified demand will be processed and implemented as soon as possible, and not be subject to notice periods if capacity is available. However, they may be subject to waiting periods to allow for the installation of upgraded infrastructure where needed or not possible at the time.
- 3.9 The Licensee shall not be obliged to reserve demand capacity in excess of the current notified demand of a customer. This means that a customer who reduces his notified demand forfeits all future rights to the demand surrendered. It also means that the Licensee can sell excess installed capacity to another customer without notifying other customers. If a customer requests the Licensee to install more capacity than his/ her notified demand requires, the Licensee may do so but will not be bound to reserve this capacity for the customer who requested the installation.
- 3.10 Demand customers who wish to either cancel their supply agreement completely or downsize to a non-demand tariff must give at least twelve (12) months' notice thereof to the Licensee in writing. The Licensee may reduce this notice period at its sole discretion on application by a customer and considering the circumstances under which the customer wishes to cancel the supply agreement or downsize the connection.

4. Network Access charge (effective from 1 July 2023)

- 4.1 This charge was introduced after unbundling the maximum demand charge.
- 4.2 Network access charge is levied on contractual notified Maximum Demand as stated in the Power Supply Agreement or the highest actual demand recorded during a preceding 12-month period.
- 4.3 The Notified Maximum Demand Penalty Charge shall be 100% of the ECB-approved CENORED Maximum Demand Charge PLUS Network Access Charge on capacity utilized over and above the customer's contractual NMD, exceeding for three (3) consecutive months, payable as from month three (3).

5 General Post-Paid and Prepaid Connections:

- 5.1 General connections without demand metering are available up to a maximum capacity of 3ph x100 Ampère.
- 5.2 Tariff breaker-based capacity charges are billed on the summated circuit breaker rating per phase. As an example, for calculation purposes, a capacity charge for a three-phase 20 Ampère breaker would be determined as follows;
 - *3 Phase x 20 Ampère x N\$/Ampère/Phase to give the total Capacity charge in monetary value.*

Different circuit breaker ratings installed on different phases of a three-phase supply will not be allowed. The customer must balance his/ her load and a 3-phase triple pole tariff breaker must be installed. Two-phase supplies (not to be confused with dual-phase SWER supplies) will have to be converted to proper three-phase installations.

- 5.3 On networks connected to Local Authority networks, the Licensee Standard intermediate sizes may be allocated, however, the customer must pay initially for the full size of the transformer installed if dedicated to one customer.
- 5.4 The available current limiter steps for general connections without demand metering or when changing capacity for an existing connection are (in Ampère):
- 20A, 40A, 60A and 80A single phase;
 - 20A, 40A, 60A, 80A and 100A three phase.
- 5.5 Any increase of an existing three-phase connection will carry with it a capital contribution for the necessary provision of capacity if exceeding 3x 60A unless such capital contributions have been made previously for the supply and dedicated equipment.
- 5.6 All temporary connections in local authority and settlement areas (such as builder's connections) shall only be supplied via a prepayment meter on general tariffs, except where the capacity exceeds 100A three-phase.

6 General SME Prepaid Tariff:

- 6.1 The General SME Prepaid tariff is available on application to small business customers with a **single-phase connection** in towns, villages, and settlements. The tariff will be granted at the Licensee's sole discretion.
- 6.2 The SME Prepaid tariff features a first block of 200kWh per month at a reduced rate. The Licensee reserves the right to offer this tariff at a reduced current limiter rating only, with a maximum of 60 Ampere.
- 6.3 Customers whose consumption exceeds 300kWh per month for three consecutive months will automatically be changed to the normal General Prepaid tariff.

7 XLPU Tariffs (Extra Large Power User, where available):

- 7.1 The XLPU1 and XLPU2 tariffs are intended to offer large industrial customers an incentive to do business in the Licensee's supply area at a small mark-up on NamPower's transmission TOU tariffs. Customers inflating their notified maximum demand to qualify for these tariffs will not be entertained and will revert to the normal General Demand tariffs subject to the rules stated below.
- 7.2 The **XLPU1 tariff is available for customers with a notified maximum demand of 1.5MVA or more**, and whose actual measured maximum demand reaches at least 80% of this notified demand once per the Licensee financial year (July to June). Customers who apply for this tariff and are found not to reach 80% of the notified demand during the first 12 months on the XLPU1 tariff will revert to the normal relevant General Demand tariff.
- 7.3 The **XLPU2 tariff is available for customers with a notified maximum demand of 5MVA or more**, and whose actual measured maximum demand reaches at least 80% of this notified demand once per the Licensee financial year (July to June). Customers who apply for this tariff and are found not to reach 80% of the notified demand during the first 12 months on the XLPU2 tariff will revert to the normal relevant General Demand tariff (or the XLPU1 tariff, if the customer meets the criteria for that tariff).

8 Metering Type Changes:

- 8.1 General and Residential customers may change between prepaid and post-paid metering tariffs and vice versa at their discretion after due application to the Licensee and payment of all related costs by the customer.
- 8.2 This includes the cost of the metering device required for the respective tariff group. The Licensee reserves the right to refuse conversions to post-paid metering where a Customer was changed to prepaid metering previously due to overdue debt.

9 Residential and Social Connections

- 9.1 Bona fide residential (household) prepaid tariffs are applicable up to and including 1x60 Ampère at LV. Residential premises requiring a connection with a capacity of more than 60 Ampère single phase are regarded as General connections and be billed on the applicable General tariff.
- 9.2 All new residential connections will be metered by prepayment meter, except where net metering installations are applied for and approved until new net-metering technological advances that are compatible with prepayment are implemented.
- 9.3 All disconnected residential installations (voluntary permanent disconnection or due to default) will be converted to prepayment meters at the expense of the customer before re-connection.
- 9.4 A single-phase connection that supplies a residential installation that has an advertised domestic industry or business will be considered a General connection (without having to pay for a capacity upgrade). If the customer operates a known (i.e., they advertise or there are boards on the property for the business) business from a residential property (home business) then they do not qualify for the residential (subsidized) tariff but should be put on the general tariff.
- 9.5 A three-phase connection to a residential dwelling is always considered a three-phase General connection and NOT a residential connection.
- 9.6 Any new three-phase connections to former residential premises converted to business premises will carry with it a capital contribution for the necessary provision of capacity as required.
- 9.7 Any flats or outbuildings added to an existing residential installation that causes the design rating of the premises to be exceeded will be charged capital contribution charges.
- 9.8 The available current limiter steps for new residential and social connections or when changing capacity for an existing connection are (in Ampère): 20A, 40A, and 60A single phase.

10 Social Prepaid (support) tariff categories

- 10.1 Social Prepaid tariff has two categories:

10.1.1 The Social (support) Prepaid tariff applies to customers with a tariff breaker size of up to 20Amps, with inclining block sizes as follows:

- Block 1 - the first 50kWh purchased during a calendar month.
- Block 2 - the next 150kWh purchased during the same calendar month at an average of the normal residential prepaid and first block tariff.
- Block 3 - Purchases exceeding the first 200kWh during a calendar month will be at the normal residential prepaid tariff.

No maximum consumption on this tariff, and no movement between this social tariff and the normal residential tariff.

10.1.2 The Social (support) Prepaid tariff applies to customers with a tariff breaker size between 20Amps to 40Amps, with inclining block sizes as follows:

- Block 1 - the first 50kWh purchased during a calendar month.
- Block 2 - the next 100kWh purchased during the same calendar month at an average of the normal residential prepaid and first block tariff.
- Block 3 - Purchases exceeding the first 150kWh during a calendar month will be at the normal residential prepaid tariff.

Customers with an average consumption of more than 300kWh per month for at least three consecutive months will be converted automatically to the normal Residential prepaid tariff.

10.2 The Social Prepaid (support) tariff is available only to residential properties without any form of business activity in towns, villages, and settlement areas.

11 Institutional Connections:

11.1 Institutional customers are any form of Government, Parastatal, or State-Owned Enterprise (SOE) customer except for Local Authorities and Regional Councils in the license area who are shareholders of the Licensee.

11.2 The available current limiter steps for new connections without demand metering or when changing capacity for an existing connection are (in Ampère):

- 20A, 40A, 60A and 80A single phase;
- 20A, 40A, 60A, 80A and 100A three phase.

11.3 The **Institutional Prepaid tariff** is available on application to institutional customers with a **single-phase connection only**.

12 Customer Generators (including net metering):

12.1 Any embedded generation (including net metered generation) must be approved by the Licensee and installed and operating in terms of the connection conditions of the Licensee. Amongst the requirements is that the equipment shall be fully compliant with the prevention of islanding operation. The Licensee may disconnect any embedded generation installation that has not been approved by the Licensee prior to its installation or does not comply with the connection conditions. If the customer refuses entry for such disconnection the total supply to the customer may be disconnected.

- 12.2 All bona fide “net metered” customers will have to pay in full for the corresponding bi-directional meter and the appropriate installation thereof.
- 12.3 “Net metered” installation trade-off will take place in terms of the Net Metering Rules as published and endorsed by the ECB. For approved “net metered” customers the applicable trade-off rates are part of the Licensee’s schedule of approved tariffs.
- 12.4 The trade-off compensation will be effective from the approval date of the installation by the licensee, irrespective of when the net-metered generation was installed.

13 Rural Medium Voltage Networks (RMVN, CENORED Area Only):

- 13.1 On Rural Medium Voltage Networks (RMVN), 16kVA, 25kVA and 50kVA transformers will be associated with 40A or 70A (single-phase), 20 or 40A (three phase) and 40, 60 or 80A (three-phase) circuit breakers respectively. No other intermediate circuit breaker sizes will be made available. As a principle, customers are only allowed to downgrade to a circuit breaker size of not less than half of the installed transformer capacity without the need to replace the transformer. Any downgrades lower than half of the installed transformer capacity will require a complete replacement of the transformer with the associated costs borne by the customer.
- 13.2 Rural MV supplies are defined as individual connections or a group of individual connections that are provided by means of a dedicated transformer point from a rural medium voltage network (typically farms).
- 13.3 Plots MV supplies are defined as individual connections or a group of individual connections that are provided by means of a dedicated transformer point from a medium voltage network (smallholdings of less than 25ha, within a radius of 10km from the nearest town, e.g. around Otavi, Mannheim at Tsumeb and around Grootfontein or Otjiwarongo). (Certain plots are excluded from this rule if on specific local authority networks.). In case of doubt, the Licensee will make a ruling at its sole discretion.
- 13.4 If the Licensee approves the downgrade of a Plot MV connection to prepaid metering, then the transformer shall be downgraded to the smallest available size in line with the capacity of the prepaid meter at the cost of the Customer.
- 13.5 An “extra supply” on a Rural MV or Plot MV network is defined as a second or any further supply taken on the same registered property by the same natural or juristic person. For any such customer who has a mixture of power supply agreements, the following principle applies: the “extra supply” point allocation should provide the least total fixed monthly cost for the customer.
- 13.6 For new rural MV supplies the customer is responsible for paying the full capital cost for making the supply available, including the costs of design, engineering, and project management. The network assets are the property of the Licensee. Where network parts have been funded by other consumers a contribution to these costs may be payable (which will be refunded to those who paid for the original network) on a principle of fairness and subject to rules determined by the Licensee in terms of the National Connection Charge Policy.
- 13.7 A customer who wants an existing rural MV network supply point reconnected, which has been permanently disconnected (i.e. supply contract cancelled), shall pay in full for the required transformer and/or meter board supply, delivery, installation, and commissioning if the meter board and/or transformer has/have been removed by the Licensee. With the exception that this reconnection bears no extra cost other than the reconnection fee if a natural or juristic person applies for reconnection within three calendar months after such disconnection. If the Licensee

has not removed the apparatus, then the customer shall pay an inspection and testing fee to establish whether the apparatus can be energized, plus any cost incurred to restore the apparatus to a safe and sound working condition.

13.8 MV network connections on rural and plot networks are NEVER regarded as residential supplies.

13.9 RMV prepaid tariff

13.9.1 Tariff is for farms and plots and is available for application to connections with a single/three-phase installation. The tariff will be granted at the Licensee's sole discretion.

13.9.2 The Licensee reserves the right to offer this tariff at a reduced current limiter rating only, with a maximum of 40 Ampere three-phase (25kVA capacity or lower) or 70 Ampere single phase (16kVA). If the client wants to downgrade to qualify for the above tariff it will be at the client's own cost. An exception is made for a 50kVA capacity with a maximum of 40 Ampere three-phase connection only.

14 Ex-NamPower Customers (CENORED Area Only):

14.1 Only Ex-NamPower customers, whose original contracts with NamPower are still in place, will be billed the monthly rental charge (as contained in existing agreements) in addition to the published approved tariffs.

14.2 New customers (natural persons and juristic persons) on farms or plots as from 1 July 2012 cannot "take over" an existing NamPower agreement from the previous owner (natural persons or juristic persons). The existing NamPower agreement will have to be cancelled by the previous owner. The new owner will have to sign a new contract with the Licensee based on the Licensee's approved Rural MV or other applicable tariffs. This does not apply in the case of a mere change of control of an existing company or closed corporation or trust or similar juristic person, or in the case of a bona fide inheritance.

14.3 If such existing power supply agreement has been previously terminated it cannot be taken over, and the customer shall sign new agreements and pay for reconnection as well as for any upgrading or downgrading of apparatus requested by the customer.