

Schedule of Approved Tariffs

Valid from 07/2023 for Erongo RED - ERONGO REGIONAL DISTRIBUTOR COMPANY

Description	Approved Tariff Charges
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GENERAL 1 PHASE

Flat Energy Tariffs	
Unit Charge N\$/kWh	3.0200
Capacity Charge N\$/summated Ampere/month	17.75
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

GENERAL 1 PHASE PRE PAID > 30 AMPS

Flat Energy Tariffs	
Unit Charge N\$/kWh	3.8500
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

GENERAL 3 PHASE TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh	3.0000	2.5000	2.0000
Capacity Charge N\$/summated Ampere/month	54.25		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

GENERAL DEMAND TOU KVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh	2.6600	2.1600	1.6600
Basic Charge N\$/month	2,646.00		
Demand Charge N\$/kVA/month	212.00		
Network Access Charge N\$/kVA/month	195.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

GENERAL DEMAND TOU KVA MV

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh	2.2500	1.7500	1.2500
Basic Charge N\$/month	2,646.00		
Demand Charge N\$/kVA/month	125.00		
Network Access Charge N\$/kVA/month	116.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

GENERAL DEMAND TOU KW

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh	4.5300	4.0300	3.5300
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

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COMPANY

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GENERAL PREPAID

Flat Energy Tariffs	
Unit Charge N\$/kWh	3.1800
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

INSTITUTIONAL 1 PHASE

Flat Energy Tariffs	
Unit Charge N\$/kWh	3.5900
Capacity Charge N\$/summated Ampere/month	20.15
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

INSTITUTIONAL 3 PHASE TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh	3.5700	3.0700	2.5700
Capacity Charge N\$/summated Ampere/month	60.30		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

INSTITUTIONAL DEMAND TOU KVA

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh	2.8700	2.3700	1.8700
Basic Charge N\$/month	2,701.00		
Demand Charge N\$/kVA/month	256.00		
Network Access Charge N\$/kVA/month	244.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

NET METERING FLAT

Flat Energy Tariffs	
Unit Charge N\$/kWh	1.2400

NET METERING TOU

Time-of-Use Energy Tariffs	Peak Time	Standard Time	Off-Peak Time
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh	1.8000	1.3500	0.9000

RESIDENTIAL POSTPAID

Flat Energy Tariffs	
Unit Charge N\$/kWh	2.5300
Capacity Charge N\$/summated Ampere/month	11.72
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

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RESIDENTIAL PREPAID

Flat Energy Tariffs	
Unit Charge N\$/kWh	2.8100
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

SOCIAL PENSIONER POST PAID IBT

Inclining Block Energy Tariffs	Block 1: First 100 kWh/month	Block 2: Next 300 kWh/month	Block 3: Next 401 kWh/month	More kWh/month
Unit Charge N\$/kWh	1.6800	1.9700	2.8100	
ECB levy N\$/kWh	0.0212			
NEF levy N\$/kWh	0.0160			

SOCIAL PENSIONER PRE PAID PAID IBT

Inclining Block Energy Tariffs	Block 1: First 100 kWh/month	Block 2: Next 300 kWh/month	Block 3: Next 401 kWh/month	More kWh/month
Unit Charge N\$/kWh	1.6800	1.9700	2.8100	
ECB levy N\$/kWh	0.0212			
NEF levy N\$/kWh	0.0160			

SOCIAL PREPAID IBT

Inclining Block Energy Tariffs	Block 1: First 100 kWh/month	Block 2: Next 300 kWh/month	More kWh/month	
Unit Charge N\$/kWh	1.7200	1.9700	2.8100	
ECB levy N\$/kWh	0.0212			
NEF levy N\$/kWh	0.0160			

SPECIAL FLAT 2

Flat Energy Tariffs	
Unit Charge N\$/kWh	0.0000
Basic Charge N\$/month	1,000.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

SPECIAL FLAT 3

Flat Energy Tariffs	
Unit Charge N\$/kWh	0.0000
Basic Charge N\$/month	401.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

SPECIAL FLAT 4

Flat Energy Tariffs	
Unit Charge N\$/kWh	0.0000
Basic Charge N\$/month	12,712.00
ECB levy N\$/kWh	0.0212
NEF levy N\$/kWh	0.0160

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SPECIAL TOU 1

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	1,000.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SPECIAL TOU 10

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	1,962.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SPECIAL TOU 2

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	401.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SPECIAL TOU 3

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	12,712.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SPECIAL TOU 4

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	1,863.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SPECIAL TOU 5

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	1,269.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Schedule of Approved Tariffs

Valid from 07/2023 for Erongo RED - ERONGO REGIONAL DISTRIBUTOR
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Description	Approved Tariff Charges
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SPECIAL TOU 6

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	14,580.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SPECIAL TOU 7

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	1,040.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SPECIAL TOU 8

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	414.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

SPECIAL TOU 9

<i>Time-of-Use Energy Tariffs</i>	<i>Peak Time</i>	<i>Standard Time</i>	<i>Off-Peak Time</i>
Unit Charge - Low Season - N\$/kWh			
Unit Charge - High Season - N\$/kWh			
Basic Charge N\$/month	13,357.00		
ECB levy N\$/kWh	0.0212		
NEF levy N\$/kWh	0.0160		

Appendix to the Schedule of Approved Tariffs for Erongo RED valid from July 2023

The following charges are applicable to customers in the specified areas and networks.

THESE CHARGES ARE PAYABLE **IN ADDITION** TO THE TARIFFS IN THE MAIN SCHEDULE.

NETWORK CHARGES FOR RURAL MEDIUM VOLTAGE (RMV) AND EX NAMPOWER NETWORK CUSTOMERS

General 1 Phase	Farm first supply	N\$/month	1,000.00
General 1 Phase	Farm additional supply or plot	N\$/month	401.00
General 1 Phase	Special supply	N\$/month	12,712.00
General 3 Phase TOU	Farm first supply	N\$/month	1,000.00
General 3 Phase TOU	Farm additional supply or plot	N\$/month	401.00
General 3 Phase TOU	Special supply	N\$/month	12,712.00
General Demand	Farm first supply	N\$/month	1,863.00
General Demand	Farm additional supply or plot	N\$/month	1,269.00
General Demand	Special supply	N\$/month	14,580.00
Institutional 1 Phase	Normal supply	N\$/month	1,040.00
Institutional 1 Phase	Plots supply	N\$/month	414.00
Institutional 1 Phase	Special supply	N\$/month	13,357.00
Institutional 3 Phase TOU	Normal supply	N\$/month	1,040.00
Institutional 3 Phase TOU	Plots supply	N\$/month	414.00
Institutional 3 Phase TOU	Special supply	N\$/month	13,357.00
Institutional Demand	Normal supply	N\$/month	1,962.00
Institutional Demand	Plots supply	N\$/month	1,328.00
Institutional Demand	Special supply	N\$/month	15,292.00
Operating and Maintenance Tariff			
LPU Booster C3 - Peak		N\$/kWh	0.54
LPU Booster C3- Standard		N\$/kWh	0.54
LPU Booster C3- Off Peak		N\$/kWh	0.54
Bulk Service Fee		N\$/month	2,646.00
Demand Charge		N\$/kVA/month	99.83
Network Access Charge		N\$/kVA/month	90.58

SCHEDULE OF APPROVED TARIFFS - 2023/2024
OTHER REGULATED TARIFFS Effective July 2023

ANNEXURE D

Other-Regulated Charge Definitions

1. The following section outlines the criteria used to determine the most cost-effective tariffs.
2. Deposits are based on a two-month average consumption. These are determined by taking the following factors into consideration:
 - a. Maximum power per tariff category.
 - b. Diversity factor, which is the sum of individual maximum demands divided by the total combined maximum demand.
 - c. Load factor, total energy consumed in a period divided by the maximum demand in that period.
 - d. Power efficiency, ratio of output power divided by the input power.
 - e. Cost of energy per month, in a unit rate of N\$/kWh.
 - f. Assumed average operational hours.
3. Pre-paid connection with meter is based on the cost of the different types of meters currently in the region, capital cost of Centralised Vending System pro rata per meter and the labour cost to install. This excludes the cable connection and is paid for by the owner of the electrical installation.
4. Connection contract/Power Supply during office and after hours, is based on the cost of setting up the contracts and termination of contracts, for the supply of electricity.
5. Temporary connections have been removed from the options list due to misuse. Customers applying therefore have to apply for permanent connections to ensure meters are read and connections staying in place for years are treated correctly.
6. Temporary connection deposits are treated as for corresponding size permanent connections.
7. Special temporary connection deposits for single-phase and three-phase, are for temporary functions as requested by customers. These connections are primarily for weekend events or special functions. This tariff is based on recovering the cost of the connection including the labour, material and the electricity consumed. All Special temporary connection deposits will be non-refundable.
8. The Tender/Quotation Documentation is to recover the cost of setting up the final tender documentation. These documents are printed and provided by Erongo RED.
9. Late payment fee is charged to customers, who have not paid their accounts on the due date as stated on their accounts. All these customers will appear on the cut-off list, this is processed only afterwards. If a customer has paid in the interim, this charge is still applicable to cover all the administrative cost and compilation of this list.
10. Reconnection after breach of contract, office and after-hours is to cover the cost, when a customer has breached the contract signed with Erongo RED and any condition as stipulated in the Conditions for the Supply of Electricity and thereafter request for a new contract. If the power cable has been cut, then the reconnection can only be done

by a qualified technical person. This charged is not additional to the above Late payment fee.

11. Special meter reading is based on the cost of requesting an additional reading after the readings for the said period have been read and processed already. The cost in an urban area is substantially less than in rural areas, due to the distances to be covered.
12. Testing of current limiters is based on the cost of verifying the installed current limiter or circuit breakers, when requested by customer. If the information on the billing system is not correct, then the customer forfeits the payment. If it is correct, the payment is refunded, and the information is rectified on the billing system.
13. Replacement of Pre-paid vending card. Customers having pre-paid meters are issued with vending cards to purchase electricity upon application. If the cards get lost or damaged, or misplaced it must be cancelled on the vending system and a new card has to be re-issued. This tariff is based on covering the cost of replacing the card.
14. Repairing faults for consumer during office and after hours is based on the cost of a call-out to the premises and doing fault finding. The cost is only applicable if the fault was caused by the consumer.
15. Replacing of seal, when broken by unauthorised person or when tempering with installation. The cost is charged as penalty to such a customer, for example for by-passing a meter.
16. A Circuit Breaker change is the cost of replacing the customer's main circuit breaker to reduce or increase the capacity required at the premises.
17. Cable Connection is based on the minimum cost of the installation of a new connection, whether single-phase or three-phase. The bulk connection is based on the actual cost, administration charges plus percentage profit. This minimum cost is non-refundable, and if the cost is higher an invoice will be issued for the difference.
18. A service connection/underground is charged when a normal cable connection has been done by a contractor and Erongo RED is only required to connect such connection to an existing electricity network.
19. Penalty or fine is based on the cost of repairing damages as well as losses to Erongo RED caused by a contractor, customer, or another person.
20. Meter reading testing is based on the cost of requesting an additional reading or installing an additional test meter as requested by the customer.
21. Provision of connection where no service or connection is available is the charges based on the hourly rate of the different personnel, required to deliver a certain service. All the cost of labour and transport is charged hourly with additional administrative and profit charges. This is done in line with the connection charge policy guideline set by the ECB.
22. The Clearance Certificate fee is charged to customers, for the issuing of the certificate as well the calculation of the levies in advance. The calculation is based on the estimated time period for the property transfer to take place as well as the outstanding amounts as reflected on the property.

23. The RD cheque (Return to Drawer) fee is charged against the customer's account in the event where the cheque payment is returned as an unpaid item. The calculation is based on the estimated cost of the bank charges plus the administration thereof.
 24. The debit order rebate fee is credit granted to customers for making use of this payment method.
 25. The account print-out fee will be charged to customers requesting an interim account statement from any pay-point. This fee takes into account that a print-out is a duplication of cost, since all customers should receive an account on a monthly basis. However, should a customer not receive an account on a regular basis, despite the postal address being correct, the customer will not be charged and the reason for not receiving the account will be investigated.
 26. Illuminate street signs are currently connected to the street light network. Erongo RED is receiving no benefit for all these signs, but the cost of electricity consumed is covered by Erongo RED. This tariff is based on covering the cost for a typical illuminated street sign with two to four 15 Watt to 60 Watt luminaries, which are on for approximately 300 hours per month, plus a capacity charge for 20 Ampere per month.
 27. Rental of transport equipment to other utilities or customers for any reason will be charged to cover the cost at reigning AA Rates plus the labour. All these equipment will be driven and operated by Erongo RED employees at all times.
 28. All the services which are not part of the tariffs in Annexure C, but which must be executed by Erongo RED on request by the customer, will be the actual cost per service delivered plus administration charges and profit. The administration charges are based on a 15% of the total cost of the service delivered. The profit is based on the ECB calculated WACC (real before tax), which is currently 9.2% of the total cost of the service delivered.
 29. Installation inspection fees cover the costs incurred by Erongo RED to have an electrical installation tested and verified to be in accordance with SANS 10142, before a certificate of compliance is issued. The first inspection is covered by the connection charges, but the second and subsequent inspections are to be paid by the electrical contractor.
 30. Contractors Penalty for failure to complete a Notice of Commencement of Works is charged on the electrical contractors that fails to complete the Notice of Commencement of Work with Erongo RED Technical Inspector. The fee is aimed at forcing contractors to commence with Erongo RED Inspector prior to commencing any electrical work in the Erongo region.
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