

Schedule of Approved Tariffs

Valid from 08/2023 for Keetmanshoop Municipality - Keetmanshoop Municipality

| Description | Approved Tariff Charges |
|-------------|-------------------------|
|-------------|-------------------------|

GENERAL 1 PHASE

| | |
|---|--------|
| Flat Energy Tariffs | |
| Unit Charge N\$/kWh | 2.3000 |
| Capacity Charge N\$/summated Ampere/month | 30.10 |
| ECB levy N\$/kWh | 0.0212 |
| NEF levy N\$/kWh | 0.0160 |

GENERAL 3 PHASE FLAT

| | |
|---|--------|
| Flat Energy Tariffs | |
| Unit Charge N\$/kWh | 2.3000 |
| Capacity Charge N\$/summated Ampere/month | 30.10 |
| ECB levy N\$/kWh | 0.0212 |
| NEF levy N\$/kWh | 0.0160 |

GENERAL 3 PHASE TOU

| | | | | |
|---|--|------------------|----------------------|----------------------|
| Time-of-Use Energy Tariffs | | Peak Time | Standard Time | Off-Peak Time |
| Unit Charge - N\$/kWh | | 2.9200 | 2.4200 | 1.9200 |
| Capacity Charge N\$/summated Ampere/month | | 30.10 | | |
| ECB levy N\$/kWh | | 0.0212 | | |
| NEF levy N\$/kWh | | 0.0160 | | |

GENERAL DEMAND TOU KVA

| | | | | |
|-----------------------------------|--|------------------|----------------------|----------------------|
| Time-of-Use Energy Tariffs | | Peak Time | Standard Time | Off-Peak Time |
| Unit Charge - N\$/kWh | | 2.6900 | 2.1900 | 1.6900 |
| Basic Charge N\$/Month N\$/month | | 1,520.00 | | |
| Demand Charge N\$/kVA/month | | 189.00 | | |
| Access Charge N\$/kVA/month | | 165.00 | | |
| ECB levy N\$/kWh | | 0.0212 | | |
| NEF levy N\$/kWh | | 0.0160 | | |

GENERAL PREPAID (30 AMPS)

| | |
|----------------------------|--------|
| Flat Energy Tariffs | |
| Unit Charge N\$/kWh | 3.4300 |
| ECB levy N\$/kWh | 0.0212 |
| NEF levy N\$/kWh | 0.0160 |

INSTITUTIONAL 1 PHASE

| | |
|---|--------|
| Flat Energy Tariffs | |
| Unit Charge N\$/kWh | 2.5800 |
| Capacity Charge N\$/summated Ampere/month | 31.90 |
| ECB levy N\$/kWh | 0.0212 |
| NEF levy N\$/kWh | 0.0160 |

INSTITUTIONAL 3 PHASE FLAT

| | |
|---|--------|
| Flat Energy Tariffs | |
| Unit Charge N\$/kWh | 2.5800 |
| Capacity Charge N\$/summated Ampere/month | 31.90 |
| ECB levy N\$/kWh | 0.0212 |
| NEF levy N\$/kWh | 0.0160 |

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INSTITUTIONAL 3 PHASE TOU

| <i>Time-of-Use Energy Tariffs</i> | <i>Peak Time</i> | <i>Standard Time</i> | <i>Off-Peak Time</i> |
|---|------------------|----------------------|----------------------|
| Unit Charge - N\$/kWh | 3.0700 | 2.5700 | 2.0700 |
| Capacity Charge N\$/summated Ampere/month | 31.90 | | |
| ECB levy N\$/kWh | 0.0212 | | |
| NEF levy N\$/kWh | 0.0160 | | |

INSTITUTIONAL DEMAND TOU KVA

| <i>Time-of-Use Energy Tariffs</i> | <i>Peak Time</i> | <i>Standard Time</i> | <i>Off-Peak Time</i> |
|-----------------------------------|------------------|----------------------|----------------------|
| Unit Charge - N\$/kWh | 2.9700 | 2.4700 | 1.9700 |
| Basic Charge N\$/Month N\$/month | 1,750.00 | | |
| Demand Charge N\$/kVA/month | 228.00 | | |
| Access Charge N\$/kVA/month | 205.00 | | |
| ECB levy N\$/kWh | 0.0212 | | |
| NEF levy N\$/kWh | 0.0160 | | |

NET METERING FLAT

| <i>Flat Energy Tariffs</i> | |
|----------------------------|--------|
| Unit Charge N\$/kWh | 1.2600 |

NET METERING TOU

| <i>Time-of-Use Energy Tariffs</i> | <i>Peak Time</i> | <i>Standard Time</i> | <i>Off-Peak Time</i> |
|-----------------------------------|------------------|----------------------|----------------------|
| Unit Charge - N\$/kWh | 1.8000 | 1.3500 | 0.9000 |

PLACES OF MASS WORSHIP 1 PHASE

| <i>Flat Energy Tariffs</i> | |
|---|--------|
| Unit Charge N\$/kWh | 2.3000 |
| Capacity Charge N\$/summated Ampere/month | 20.07 |
| ECB levy N\$/kWh | 0.0212 |
| NEF levy N\$/kWh | 0.0160 |

PLACES OF MASS WORSHIP 3 PHASE

| <i>Flat Energy Tariffs</i> | |
|---|--------|
| Unit Charge N\$/kWh | 2.3000 |
| Capacity Charge N\$/summated Ampere/month | 20.07 |
| ECB levy N\$/kWh | 0.0212 |
| NEF levy N\$/kWh | 0.0160 |

RESIDENTIAL 3 PHASE POSTPAID

| <i>Flat Energy Tariffs</i> | |
|---|--------|
| Unit Charge N\$/kWh | 2.1300 |
| Capacity Charge N\$/summated Ampere/month | 14.30 |
| ECB levy N\$/kWh | 0.0212 |
| NEF levy N\$/kWh | 0.0160 |

RESIDENTIAL POSTPAID IBT

| <i>Inclining Block Energy Tariffs</i> | <i>Block 1: First 50 kWh/month</i> | <i>More kWh/month</i> | |
|---|------------------------------------|-----------------------|--|
| Unit Charge N\$/kWh | 1.9900 | 2.3100 | |
| Capacity Charge N\$/summated Ampere/month | 14.30 | | |
| ECB levy N\$/kWh | 0.0212 | | |
| NEF levy N\$/kWh | 0.0160 | | |

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RESIDENTIAL PREPAID IBT

| Inclining Block Energy Tariffs | Block 1: First 50 kWh/month | More kWh/month | | |
|---------------------------------------|------------------------------------|-----------------------|--|--|
| Unit Charge N\$/kWh | 2.1800 | 2.7000 | | |
| ECB levy N\$/kWh | 0.0212 | | | |
| NEF levy N\$/kWh | 0.0160 | | | |

SOCIAL PREPAID IBT (PENSIONER 15 AMPS)

| Inclining Block Energy Tariffs | Block 1: First 50 kWh/month | More kWh/month | | |
|---------------------------------------|------------------------------------|-----------------------|--|--|
| Unit Charge N\$/kWh | 1.7100 | 2.5600 | | |
| ECB levy N\$/kWh | 0.0212 | | | |
| NEF levy N\$/kWh | 0.0160 | | | |

SCHEDULE OF APPROVED TARIFFS - 2023/2024
KEETMASHOOP MUNICIPALITY
OTHER REGULATED TARIFFS Effective August 2023

| * - includes 15% VAT | | | | | |
|---|--------------------------------|---------------------|-----------------------------|--|--|
| Description | Definition | Tariff /Amps | Cost (N\$) 2023/2024 | | |
| Single Phase - Residential / Business | Deposit (No VAT applicable) | | | | |
| Deposit single phase Household Small Consumer | Deposit (No VAT applicable) | 1 x 20 | 1,089.18 | | |
| Deposit single phase Household Small Consumer | Deposit (No VAT applicable) | 1 x 30 | 1,620.72 | | |
| Deposit single phase Household Small Consumer | Deposit (No VAT applicable) | 1 x 40 | 2,178.34 | | |
| Deposit single phase Household Small Consumer | Deposit (No VAT applicable) | 1 x 50 | 2,711.03 | | |
| Deposit single phase Household Small Consumer | Deposit (No VAT applicable) | 1 x 60 | 3,279.97 | | |
| Three Phase - Residential / Business | | | | | |
| Deposit three phase Household / Business | Deposit (No VAT applicable) | 3 x 25 | 8,551.27 | | |
| Deposit three phase Household / Business | Deposit (No VAT applicable) | 3 x 40 | 3,651.44 | | |
| Deposit three phase Household / Business | Deposit (No VAT applicable) | 3 x 60 | 20,494.73 | | |
| Deposit for Bulk Connection - 30 to 5000 kVA | Deposit (No VAT applicable) | per kVA | 965.63 | | |
| Deposit for Bulk Connection - > 5000 kVA | Deposit (No VAT applicable) | per kVA | 681.16 | | |
| Single Prepaid Installation / Single phase Conversion from Conventional Metering to prepaid metering) | Free installations: Pensioners | | 1,932.40 | | |
| Connection Contract / Power Supply - Office hours | office hours connection | * | 123.53 | | |
| Connection Contract/ Power Supply - After hours | after hours connection | * | 266.34 | | |
| Termination of Contract / Power Supply - Office hours | office hours connection | * | 123.53 | | |
| Termination of Contract / Power Supply - After hours | after hours connection | * | 266.34 | | |
| Temporary Connection Contract / Power Supply - Office hours | office hours connection | * | 160.94 | | |
| Temporary Disconnection Contract/ Power Supply - Office hours | office hours connection | * | 160.94 | | |

SCHEDULE OF APPROVED TARIFFS - 2023/2024
KEETMASHOOP MUNICIPALITY
OTHER REGULATED TARIFFS Effective August 2023

| | | | |
|--|--|---|----------------------------|
| Special Function Temporary connection deposit single phase (per Amp) not longer than 7 day Keetmanshoop area | Deposit (No VAT applicable) | * | Corresponding size deposit |
| Special Function Temporary connection deposit three phase (per Amp) not longer than 7 day Keetmanshoop area | Deposit (No VAT applicable) | * | Corresponding size deposit |
| Tender / Quotation Documentation | Document Fee | * | N\$ 300.00 |
| Late Payment Fee | Customers that only pay after being issued with a notice | * | N\$ 114.00 |
| Penalty for illegal installation of Renewables | Penalty | * | N\$ 16,000.00 |
| Reconnection after breach contract Office hours | office hours connection | * | N\$ 229.00 |
| Reconnection after breach contract After hours | after hours connection | * | N\$ 235.00 |
| Reconnection after breach contract - Cable cut | Reconnect cable | * | N\$ 748.00 |
| Special Meter reading on request | Keetmanshoop area | * | N\$ 229.00 |
| Verification of current limiters / Circuit breakers | Test: Deposit forfeited if C/L found correct | * | N\$ 173.00 |
| Replacement of Prepaid vending Card | Replacement | * | N\$ 78.00 |
| Replacement of pre-paid meter with conventional meter | Replacement of meter | * | N\$ 2,500.00 |
| Repairing faults for consumer Office hours | Office hours connection (Only applicable after 2nd call out) | * | N\$ 229.00 |
| Repairing faults for consumer After hours | After hours connection (Only applicable after 2nd call out) | * | N\$ 235.00 |
| Penalty for Replacing of damaged/broken seal by unauthorised/ tampering with installation | Penalty fee only 1st | * | N\$ 6,000.00 |
| Penalty for Replacing of damaged/broken seal by unauthorised/ tampering with installation | Penalty fee only 2nd | * | N\$ 12,000.00 |
| Penalty for Replacing of damaged/broken seal by unauthorised/ tampering with installation | Penalty fee only 3rd | * | N\$ 16,000.00 |

SCHEDULE OF APPROVED TARIFFS - 2023/2024
KEETMASHOOP MUNICIPALITY
OTHER REGULATED TARIFFS Effective August 2023

| | | | |
|---|---|------------------------|------------------------|
| Circuit breaker change single phase 20 - 60 Amp | Circuit Breaker change | * | 360.00 |
| Circuit breaker change three phase 25 - 60 Amp | Circuit Breaker change | * | 1,180.00 |
| Circuit breaker change three phase 70 - 80 Amp (NB: for CB changes > 80 A refer customer to Technical Department for cost estimate) | Circuit Breaker change | * | 2,900.00 |
| Conversion from Single Phase to Three Phase <80A TP (NB: Ensure that the customer has the correct size three phase cable installed) | Conversion from single phase to three phase (CB + meter only) | * | 6,129.69 |
| Conversion from Three Phase to Single Phase <80A TP | Conversion from three-phase to Single phase (CB + meter only) | * | 2,260.51 |
| Single phase cable / service connections up to 60 A | Cable Connections Labour & Small materials Only, Service Connection Cable supplied by Client / Contractor | * | 568.95 |
| Damage of Medium Voltage Cable by contractor | Penalty / fine only | * | 8,017.38 |
| Damage of Low Voltage Cable by contractor | Penalty / fine only | * | 1,614.06 |
| Repairs on Overhead Lines | Cost estimate | Cost Estimate Required | Cost Estimate Required |
| Fees for Cable repairs Medium Voltage | Material & labour or actual cost whichever is the highest | * | 11,221.25 |
| Fees for Cable repairs Low Voltage | Material & labour or actual cost which cover is the highest | * | 3,660.30 |
| Testing of meters | Deposit forfeited if meter correct | * | 300.98 |
| Single phase cable connection up to 50 metre (minimum charge inclusive of cable, earth wire, and cable installation) | Cable connections (Non-refundable) | * | 4,160.84 |
| Three phase cable connection up to 50 metre (three phase up to 80 A and not bulk) | | Cost Estimate Required | Cost Estimate Required |
| Three Phase underground cable / Service connection up to 80 A (NB: for connections > 80 A) | | Cost Estimate Required | Cost Estimate Required |

SCHEDULE OF APPROVED TARIFFS - 2023/2024
KEETMASHOOP MUNICIPALITY
OTHER REGULATED TARIFFS Effective August 2023

| | | | |
|---|--|------------------------|------------------------|
| (Bulk connection) refer customer to Technical Department for cost estimate) | | Cost Estimate Required | Cost Estimate Required |
| Provision of connection where no service is available | new connection | Cost Estimate Required | Cost Estimate Required |
| Electrical Superintendent / Supervisor | per hour charge | * | 378.00 |
| Electrical Foreman / Senior Electrician / Technician | per hour charge | * | 323.00 |
| Electrician | per hour charge | * | 281.00 |
| Non-Qualified Artisan | per hour charge | * | 165.00 |
| Electrician Assistant | per hour charge | * | 165.00 |
| General Worker / Team Member | per hour charge | * | 109.00 |
| Installation Inspection per installation | First time free of charge | * | 1,234.00 |
| Transport cost (Cable Trailer) | per hour charge | * | 153.00 |
| Sedan | per hour charge | * | 44.00 |
| LDV 2x4, | per hour charge | * | 90.00 |
| LDV 4x4 | per hour charge | * | 127.00 |
| Truck 2,5 ton | per hour charge | * | 200.00 |
| Truck 6,5 litre 7,0 ton (including Cherry Picker) | per hour charge | * | 361.00 |
| Truck 4x4 (HEINO) | per hour charge | * | 561.00 |
| Surge Generator Cable fault finding/locator | per hour charge | * | 382.00 |
| Universal High Voltage Test set (Very Low Frequency) | per hour charge | * | 322.00 |
| Pinpointing cable location Unit | per hour charge | * | 160.00 |
| Clearance Certificate Fee | Fee | * | 328.00 |
| Illuminated Street signs | Monthly Charge per Connection | * | 251.00 |
| Contractor's licence registration fee | Fee | * | 251.00 |
| Contractors permit fee | Fee | * | 169.00 |
| Contractors Penalty for failure to Complete a Notice of Commencement of Works (Penalty fee) | Penalty fee | * | 781.00 |
| Single Phase Ready Board only | Ready Board only | * | 1,112.94 |
| Single phase electronic TOU meter up to 60A | Per meter only (Conventional and Net Metering - Solar) | * | 5,350.00 |
| Single phase Pre-paid meter with back plate only | Per meter with back plate only | * | 1,850.00 |

SCHEDULE OF APPROVED TARIFFS - 2023/2024
KEETMASHOOP MUNICIPALITY
OTHER REGULATED TARIFFS Effective August 2023

| | | | |
|---|---|---|----------------|
| Three phase / Bulk electronic TOU meter 3x25A - 3x80A and < 60kVA | Per meter only (5A & 100A) with modem. | * | 7,150.00 |
| CT operated electronic TOU meter (MV & LV) - > 60kVA | Per meter only with modem. | * | 11,200.00 |
| Commercial advertising / Other utility services on Poles up to 50 poles – Annual charge of N\$50 per pole. N\$500 non-refundable deposit. | On 50 Poles N\$ 500 non-refundable deposit. | * | 50.00 per pole |
| Commercial advertising / Other utility services on Poles – Annual charge of N\$50 per pole. N\$1000. non-refundable deposit. | On 100 Poles N\$1,000 non-refundable deposit | * | 50.00 per pole |
| Commercial advertising / Other utility services on Poles – Annual charge of N\$50 per pole. N\$1500 non-refundable deposit | On 150+ Poles N\$ 3,000 non –refundable deposit | * | 50.00 per pole |
| Cash Deposit Recovery Fee | 1.8% of all Cash Deposits exceeding N\$10,000 Per Month | | |
| # - Non-refundable fee, which may be applied to reduce the final tax invoice | | | |
| Debit order reversals | Honouring fee | | 110.00 |
| Load Profile requests | Per Smart meter | * | 525.00 |
| Prepaid token clearing fee | Per transaction | * | 200.00 |
| TID Roll Over 1st unsuccessful visit per meter | Per prepaid meter | * | 220.00 |
| TID Roll Over 2nd unsuccessful visit per meter | Per prepaid meter | * | 250.00 |
| TID Roll Over 3rd unsuccessful visit per meter | Per prepaid meter | * | 300.00 |

SCHEDULE OF APPROVED TARIFFS - 2023/2024
KEETMASHOOP MUNICIPALITY
OTHER REGULATED TARIFFS Effective August 2023

Other-Regulated Charge Definitions

1. The following section outlines the criteria used to determine the most cost-effective tariffs.
2. Deposits are based on a two-month average consumption. These are determined by taking the following factors into consideration:
 - a. Maximum power per tariff category.
 - b. Diversity factor, which is the sum of individual maximum demands divided by the total combined maximum demand.
 - c. Load factor, total energy consumed in a period divided by the maximum demand in that period.
 - d. Power efficiency, ratio of output power divided by the input power.
 - e. Cost of energy per month, in a unit rate of N\$/kWh.
 - f. Assumed average operational hours.
3. Pre-paid connection with meter is based on the cost of the different types of meters currently in the region, capital cost of Centralised Vending System pro rata per meter and the labour cost to install. This excludes the cable connection and is paid for by the owner of the electrical installation.
4. Connection contract/Power Supply during office and after hours, is based on the cost of setting up the contracts and termination of contracts, for the supply of electricity.
5. Temporary connections have been removed from the options list due to misuse. Customers applying therefore have to apply for permanent connections to ensure meters are read and connections staying in place for years are treated correctly.
6. Temporary connection deposits are treated as for corresponding size permanent connections.
7. Special temporary connection deposits for single-phase and three-phase, are for temporary functions as requested by customers. These connections are primarily for weekend events or special functions. This tariff is based on recovering the cost of the connection including the labour, material and the electricity consumed. All Special temporary connection deposits will be non-refundable.
8. The Tender/Quotation Documentation is to recover the cost of setting up the final tender documentation. These documents are printed and provided by Keetmanshoop Municipality.
9. Late payment fee is charged to customers, who have not paid their accounts on the due date as stated on their accounts, and as a result will appear on the cut-off list for which subsequent Notices are issued. If a customer has paid in the interim, this charge is still applicable to cover all the administrative cost and compilation of this particular list.
10. Reconnection after breach of contract, office and after-hours is to cover the cost, when a customer has breached the contract signed with Keetmanshoop Municipality and any condition as stipulated in the Electricity Administrative

SCHEDULE OF APPROVED TARIFFS - 2023/2024
KEETMASHOOP MUNICIPALITY
OTHER REGULATED TARIFFS Effective August 2023

and Technical Rules & Regulations. If the power cable has been cut, then the reconnection can only be done by a qualified technical person. This charged is not additional to the above Late payment fee.

11. Special meter reading is based on the cost of requesting an additional reading after the readings for the said period have been read and processed already.
12. Verification of current limiters is based on the cost of verifying the installed current limiter or circuit breakers, when requested by customer. If the information on the billing system is not correct then the customer forfeits the payment. If it is correct, the payment is refunded and the information is rectified on the billing system.
13. Replacement of Pre-paid vending card. Customers having pre-paid meters are issued with vending cards to purchase electricity upon application. If the cards get lost or damaged, or misplaced it has to be cancelled on the vending system and a new card has to be re-issued. This tariff is based on covering the cost of replacing the card.
14. Repairing faults for consumer during office and after hours is based on the cost of a call-out to the premises and doing fault finding. The cost is only applicable if the fault was caused by the consumer.
15. Replacing of seal, when broken by unauthorised person or when tempering with installation. The cost is charged as penalty to such a customer, for example for by-passing a meter.
16. A Circuit Breaker change is the cost of replacing the customer's main circuit breaker in order to reduce or increase the capacity required at the premises.
17. Cable Connection is based on the minimum cost of the installation of a new single phase connection inclusive of the supply cable and earth wire of length up to 50 meters excluding the meter and ready board. Three phase and bulk connections are based on the actual cost, administration charges plus percentage profit. This minimum cost is non-refundable, and in the event that the cost is higher an invoice could be issued for the difference.
18. Single phase cable / service connections up to 60 A is charged when a normal cable connection has been done by a contractor and Keetmanshoop Municipality is only required to connect such connection to an existing electricity network be it underground or overhead.
19. Penalty or fine is based on the cost of repairing damages as well as losses to Keetmanshoop Municipality caused by a contractor, customer, or another person.
20. Meter reading testing is based on the cost of requesting an additional reading or installing an additional test meter as requested by the customer.
21. Provision of connection where no service or connection is available is the charges based on the hourly rate of the different personnel, required to deliver a certain service. All the cost of labour and transport is charged hourly where

SCHEDULE OF APPROVED TARIFFS - 2023/2024
KEETMASHOOP MUNICIPALITY
OTHER REGULATED TARIFFS Effective August 2023

appropriate with additional administrative and profit charges. This is done in line with the connection charge policy guideline set by the ECB.

22. The Clearance Certificate fee is charged to customers, for the issuing of the certificate as well the calculation of the levies in advance. The calculation is based on the estimated time period for the property transfer to take place as well as the outstanding amounts as reflected on the property.
23. The account print-out fee will be charged to customers requesting an interim account statement from any pay-point. This fee takes into account that a print-out is a duplication of cost, since all customers should receive an account on a monthly basis. However, should a customer not receive an account on a regular basis, despite the postal address being correct, the customer will not be charged and the reason for not receiving the account will be investigated?
24. Illuminate street signs could be connected to the streetlight network. Keetmanshoop Municipality is receiving no benefit for all these signs, but the cost of electricity consumed would be covered by Keetmanshoop Municipality. This tariff is based on covering the cost for a typical illuminated street sign with two to four 15 Watt to 60-Watt luminaries, which are on for approximately 300 hours per month, plus a capacity charge for 20 Ampere per month.
25. Rental of transport equipment to other utilities or customers for any reason will be charged to cover the cost at reigning AA Rates plus the labour.
26. All the services which are not part of the tariffs in Annexure C, but which have to be executed by Keetmanshoop Municipality on request by the customer, will be the actual cost per service delivered plus administration charges and profit. The administration charges are based on a 15% of the total cost of the service delivered. The profit is based on the ECB calculated WACC, which is currently 6.1% of the total cost of the service delivered.
27. Installation inspection fees cover the costs incurred by Municipality to have an electrical installation tested and verified to be in accordance with SANS 10142, before a certificate of compliance is issued. The first inspection is covered by the connection charges, but the second and subsequent inspections are to be paid by the electrical contractor.
28. Contractors Penalty for failure to complete a Notice of Commencement of Works is charged on the electrical contractors that fails to complete the Notice of Commencement of Work with Keetmanshoop Electricity Department. The fee is aimed at forcing contractors to notifying the Utility prior to commencing any electrical installation work within the Keetmanshoop area.
29. Commercial advertising or other utility services on poles will be whenever institution intend to advertise on the electricity infrastructure poles within Keetmanshoop Area. This is however subject to prior approval in line with relevant legislative and regulatory provisions.