

# ELECTRICITY CONTROL BOARD NAMIBIA

## QUALITY OF SUPPLY AND SERVICE REPORTS

REPORTS FOR YEAR: 200?

SUBMITTED BY LICENSEE: Licensee Name

ECB QOSS REPORT : Licensee Name : 200?

Table 1 - Maximum Diversified Demand		
No	Distribution area name(s)	Maximum diversified demand in MVA or MW
1		
2		
3		
4		
5		
6		
7		
8		
9		
10		
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		

**ECB QOSS REPORT : Licensee Name : 200?**

<b>Table 2 — Bulk intake details</b>		
<b>Voltage [kV]</b>	<b>Number of intake points</b>	<b>No. of intake circuits</b>
0.4		
1		
3.3		
6.6		
11		
22		
33		
66		

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<b>Table 3 — Number of customers and number of sites monitored</b>			
Site category (see NRS048 Part 3-4.4.1)	Site definition	Number of customers directly connected at each site category	No. of sites monitored
1A	Residential developed <= 1 Kv		
1B	Residential developing <= 1 kV		
1C	Commercial/industrial <= 1 kV		
1D	Rural overhead £ 1 kV		
<b>LV Subtotal</b>		-	-
2A	Rural overhead >1 kV to <= 33 kV		
2B	Urban >1 kV to <= 33 kV		
<b>MV Distribution Subtotal</b>		-	-
3	> 22 kV to <= 44 kV		
4	> 44 kV to <= 132 kV		
5	> 132 kV		
6	Generators	Enter No of Generating Stations	
	<b>TOTAL</b>	-	-

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**Table 4 — List of large-demand customers (maximum demand > 5 MVA)**

Customer Name	Supply Voltage [kV]	Notified maximum demand MVA

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Table 5 — Plant details							
Network Category		Overhead Lines	Cables	Installed capacity of transformers (excluding interposing transformers)		Reactive voltampere capacity	
		Length of Circuits [km]	Length of Circuits [km]	Number	Total Capacity [MVA]	Number	Total [MVAr]
1	LV only (<= 1 kV)						
2	Rural overhead: 1 kV to <= 33 kV						
3	Urban: 1 kV to <= 33 kV						
MV distribution: Subtotal 2 + 3		-	-	-	-	-	-
4	> 33 kV to <= 44 kV						
5	> 44 kV to <= 132						
6	> 132 kV						
Subtotal 4 + 5 + 6		-	-	-	-	-	-
TOTAL (MV + HV)				-	-	-	-

















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<b>Penalties Statistics</b>			
<b>Service Activity</b>	<b>Total Number of Claims received</b>	<b>Total Value of Penalties paid out [N\$]</b>	<b>Total Value of Refunds made [N\$]</b>
Duration and number of planned and forced interruptions over 12 month rolling cycle			
Restoration times after individual forced interruptions			
Meter reading frequency			
Bill completion and delivery			
Quotation times			
Time to provide supply			
Other: Customer complaints, queries, emergency reporting, handling of penalty claims			